



Timber Innovations Customer and Supplier Coronavirus Response Update 15/4/20

To All Customers and Suppliers

We are now in our fourth week since the Government advised of the "Lockdown" which requires us to stay at home apart from daily exercise, food shopping, medical reasons or to go to work if you are unable to work from home.

During this period The Secretary of State, Alok Sharma MP has issued further guidance as enclosed to the UK Construction Industry and Manufacturing Companies clarifying that there is no restriction on Manufacturing or Construction Work continuing, providing Physical Distancing and the latest Hygiene advice is in place.

Having reviewed this we have decided to recommence manufacturing and deliveries w/c 20/4/20 with a skeleton team to assist us to implement the latest Physical Distancing and Hygiene advice.

We can also confirm that all of our major suppliers are continuing to operate and have good availability of components and raw materials.

Initially we will be prioritising existing orders and projects relating to the NHS, Care Homes and other essential services.

Please can we ask all customers to give us your updated delivery date requests as soon as you have them so we can try to re-schedule all existing orders and call offs accordingly.

All of our Sales, Administration and Design Teams can continue to be contacted via their usual telephone and email contacts if you have any specific queries.

Kind Regards

A handwritten signature in black ink, appearing to read "Stephen Thompstone".

15/4/20

Stephen Thompstone, CEO





8 April 2020

To those working in manufacturing and industry in the UK

At this unprecedented time for the UK I want to pay tribute to you for the work you are doing to keep the UK economy going.

As you know, the Government's priority is saving lives and we have advised that where possible, people should stay at home and work from home. However, our country needs your support to keep supply chains moving and key workers mobile, as well as to protect the economy as much as possible. Every business has a role to play in helping the country defeat coronavirus.

Manufacturing is a critical part of our economy and I would like to be clear that **there is no restriction on manufacturing continuing under the current rules**. Guidelines from Public Health England provide best practice advice on how this can be done safely. Many across aerospace, chemical, automotive, steel, aluminium, pharmaceutical, packaging and other sectors, including those providing essential services and materials, have answered the call to action and are playing a direct role in combatting COVID-19 by producing the material we need to fight the spread of the virus. It is vital that we ensure that servicing, parts and raw materials are available to keep vehicles and services on the road and operating. I would like to give you all my personal thanks for everything you are doing.

Those who cannot work from home and have to travel to work can continue to do so, consistent with the Chief Medical Officer's advice. I would remind both you and your employers that good practice on hand-washing and social distancing where possible remains an important part of efforts to keep COVID-19 from spreading, as explained in the latest [guidance on operating safely in the workplace](#). Further Government guidance is available on [GOV.UK](#).

As you know, the Chancellor has announced a far-reaching package to support businesses including government-backed and guaranteed loans, making available an initial £330bn of guarantees during the COVID-19 pandemic, as well as the Coronavirus Job Retention and VAT deferral schemes. I have also recently announced changes to insolvency rules, to help UK businesses which need financial rescue or restructuring to keep trading, and want to reassure you that we are working round the clock to protect our people and businesses. Please visit our business support webpage for further information: gov.uk/business-support

I, my fellow Ministers in BEIS and the department's officials, are in regular contact with industry leaders and the Trade Associations representing businesses operating across the economy to monitor the effect of COVID-19 on industry and its workforce,

and this close working will continue. I am fully committed to continuing to engage through the coming days, weeks and beyond to ensure that we can support our manufacturing sectors.

I realise this will be challenging for you personally, but you are contributing to the resilience of our nation and I am grateful for the enormous efforts you are making in order to support the UK at this testing time.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Alok Sharma', with a stylized flourish at the end.

THE RT HON ALOK SHARMA MP
Secretary of State for Business, Energy & Industrial Strategy



Department for
Business, Energy
& Industrial Strategy

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31 March 2020

To everyone working in the UK's construction sector,

In these challenging times, I want to pay tribute to all those who are working tirelessly within the construction industry. Delivering on large or small construction sites across the country, in builders' merchants and logistics providers, or producing construction and mineral products.

Our country and our economy needs all our support. And the construction industry has answered the call to action. Whether by building temporary hospital wards, installing complex and life-saving oxygen systems, constructing the infrastructure that society needs to function or ensuring that people have safe and healthy homes to live in, you are delivering for our Nation through this difficult time. My heartfelt and personal thanks for everything that each and every one of you is doing to support our joint national effort.

The Government has advised that wherever possible, people should work at home. However, we know that for many people working in construction their job requires them to travel to their place of work, and they can continue to do so. This is consistent with the Chief Medical Officer's advice.

To help ensure that it is safe for you to operate in your workplace, the industry has worked to develop Site Operating Procedures (SOP), which were published by the Construction Leadership Council. These align with the latest guidance from Public Health England. As this health guidance updates, the SOP will reflect any changes.

I am in regular contact with industry leaders about the developing situation that faces the sector. And I am fully committed to continuing to engage through the coming days, weeks and beyond.

Thank you again to everyone operating in the UK construction sector. You are making a hugely valued and critical contribution to the resilience of our Nation and I salute you for the enormous efforts you are individually undertaking to support the UK economy.

Yours sincerely,

THE RT HON ALOK SHARMA MP
Secretary of State for Business, Energy & Industrial Strategy